

QUALITY POLICY

Waters Excavations Pty Ltd is a well-established company specialising in civil construction (including, road works, pipelines, earthworks, and demolition), limestone quarry materials and the Waters Industrial Recycling (Recycling waste concrete, brick & asphalt and processing for reuse/resale).

To achieve collective success and satisfaction we shall endeavour to:

- best practice in quality standards by operating under and maintaining accredited ISO 9001:2015 Quality Management Systems to ensure compliance with all applicable legal and other obligations, by keeping up to date with the latest legislation requirements.
- Satisfying applicable requirements by ensuring that applicable statutory and regulatory requirements, and compliance obligations are determined, understood, and consistently met.
- Continual improvement of the Integrated Management Systems (IMS) by ensuring the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed and the focus on enhancing customer satisfaction is maintained.
- Ensuring the quality policy and quality objectives are established for the IMS and are compatible with the context and strategic direction of the Company.
- Set and maintain quality objectives as part of the IMS internal auditing, monitoring and management review processes, to enhance customer satisfaction.
- Demonstrating their leadership and ensuring that the resources needed for the IMS are available, including training, support, and encouragement.
- Ensuring that the IMS achieves its intended results.
- Engaging, directing, and supporting persons to contribute to the effectiveness of the IMS; establishing partnerships with suppliers and interested parties to provide an improved service.
- Communicating the importance of effective quality management and conforming to the IMS requirements.

Waters Excavations Pty Ltd is committed to continual improvement of quality performance. This policy will be reviewed annually by the Managing Director and is available from our website www.waterex.com.au Current policies will be communicated to all staff, external providers and interested parties as required and upon request.

This policy commences on 1st MARCH 2024.



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Name: MICHAEL WATERS

Position: DIRECTOR

Next review date: 1st MARCH 2025